



NOVO Digital Home Carephone

The digital solution for the future telecare

Novo is the new and most advanced digital carephone from Neat. Novo is a highly advanced hub with fully digital interfaces ready to operate in today's as well as tomorrow's telecare and e-health services.

A complete new concept that brings telecare a step further. With Novo, the connectivity, the sense of comfort and security have been brought together with a great modern design to fit in every housing environment

Connected. Updated. Safe

- **Always supervised.**
- **Remote configuration**, reducing costs and speeding deployment time.
- **Firmware updates via fixed IP, 2G and/or 4G** (depending on model), no installer's visit required. Saving money.
- **Continuously updated with latest functionality**, now and in the future. Optimizing service provider's work and allowing them to focus on the care service.
- **Constant online monitoring**, allows personnel to plan the work out from any given situation as the operation of the unit is known at all times.
- **Event and alarm log stored** for greater security and to follow up operation and performance in the service
- **Virtual alarms information created by online supervision**, identifying units with connectivity problems or technical failure. Redundant supervision if user alarm fails to reach the monitoring center.
- **VoIP** transmits voice over IP or 4G connections.



NOVO, your best partner

Novo, the best choice

Connectivity means control

- Online supervision for all of your installed devices in one place
- Identify problems in advance knowing the status of your units at any time
- IP/GSM, PSTN/GSM, PSTN+, IP/4G

Control means security

- Failed alarms report distributed to personnel
- Locate the units and integrate services using this feature
- Centralized reprogramming and firmware updates
- Terminals always updated with latest improvements and functionalities
- Supervision independence from the alarm central

Security means speed

- Identifying units with technical discrepancies
- Identify the alarms not reaching the alarm central
- Increased security with digital protocols
- Social alarm dedicated radio frequency for Europe and regulated frequency for other markets

Speed means cost saving

- Plug & Play installations: automatic configuration and easy to add peripherals
- Remote firmware updates over IP / GPRS with minimal operation downtime
- Quick digital data transfer allows the alarm to reach the alarm central quickly

Cost savings means bigger profits

- Planned preventing actions based on info from the supervision
- Remote configurations, reducing personnel and travel costs

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